

June 2016



Mobility Scooter Guide

choosing & using your mobility scooter



AT LIFESTYLE MOBILITY SCOOTERS AUSTRALIA WE GIVE YOU THE

FREEDOM TO LIVE INDEPENDENTLY

1800 703 244

www.lifestylemobilityscooters.com.au

WHO WE ARE

At Lifestyle Mobility, our aim is to assist people to live a free and independent life. We specialise in a range of Mobility Scooters in Australia with a strong focus on customer satisfaction and ensuring the product suits the individual's specific needs.

Our unrivalled range of Mobility Scooters ensures that we can help you find the most appropriate product for you!

QUALITY CONTROL

At Lifestyle Mobility your peace of mind is our peace of mind. All our mobility scooters are vigorously tested to ensure your product is of the highest standard.

Each scooter is put through a range of testing such as – salt spray test, power test, drop test, UV exposure test, wheel alignment test, speed test, extreme hot/cold climate testing, battery testing.

Our extensive quality control measures are one of the reasons why we are one of Australia's leading brand for Mobility Scooters. The Lifestyle Range of mobility range Scooters is a name you can trust!

CUSTOMER SERVICE GUARANTEE

We don't just deliver your product, we deliver with both your safety and your mobility needs in mind. We ensure that each customer has all the information needed to safely use their product. With Lifestyle Mobility we ensure that you will always be able to use your mobility scooter with ease and peace of mind.

We pride ourselves on our outstanding customer service! When you purchase a mobility aid or mobility scooter from Lifestyle Mobility we give you a follow up service after purchase to ensure you are enjoying your new mobility scooter or mobility aid.

At Lifestyle Mobility we provide servicing for your mobility scooter so that it will last you a lifetime. We highly recommend you get your scooter serviced at least every 12 months.

FREEDOM TO LIVE INDEPENDENTLY

OVERVIEW

At Lifestyle Mobility we aim to give you the freedom to live independently. Whether you have a disability or trouble walking our range of mobility scooters & power chairs are designed to help you get where you need to go.

We strongly believe that everyone has the right to remain an active member of the community. Over the coming years we will see more and more mobility devices in use all around us.

It is essential that mobility scooter users do their part to keep themselves safe. This guide has been designed to assist you understand your mobility scooter or powerchair better and the best practices on the road.

DISCLAIMER: This guide is designed to help pedestrians using motorised mobility devices. It is intended as a guide only. It does not purport to set out the full requirements of the law. For a complete knowledge of the road law, you should consult the appropriate Acts and Regulations in your State or Territory.

HOW ARE MOBILITY SCOOTERS CLASSIFIED?

A mobility scooter is not classed as a motor vehicle and therefore does not need to be registered.

When driving a mobility scooter, you are classed as a motorised pedestrian in most states. This means that the road rules you would follow as a pedestrian would apply to your use of a mobility scooter.

For example, if you were a pedestrian you would use a footpath if one was available.

WHO CAN USE A MOBILITY SCOOTER OR POWERCHAIR?

Mobility scooters are designed to help people with disabilities or anyone who struggles to walk. They are a fantastic option for people who can't drive and are stuck at home for the majority of the time.

Mobility scooters give you the freedom to live independently and there are many different kinds for different uses. At Lifestyle Mobility we ensure our range of Mobility Scooters are designed for individuals' specific needs.



WHICH MOBILITY SCOOTER SUITS ME?

Mobility scooters vary and all have different purposes. At Lifestyle Mobility we ask you a number of needs-based questions to ascertain which kind of scooter would suit you.

Small Portable Scooters – these pull apart and can be put into the boot of a car. They're great for anyone who still uses a car but wants to be able to use the scooter inside a shopping centre, or for shorter trips around the park on relatively smooth surfaces.

Mid-Sized Mobility Scooters – are a budget option for anyone who is looking to be able to get out of their house and drive outdoors. The mid-sized scooters can be driven for 35km-40km on one charge!

Large All Terrain Mobility Scooters – are a fantastic option for those who would like an extra level of comfort. They come with 4-wheel suspension which makes them a dream to drive. They can be driven for 50kms on one charge and are equipped for handling the roughest of terrain with ease.

Travel Mobility Scooters – are easily transportable, fold up and can be wheeled along like hand luggage. If you are wanting to travel on a plane or go on a cruise, these are the scooters for you! They come with lithium batteries and are aeroplane certified. Enjoy your holiday pain free with one of our Travel Scooter options.

Travel Power Chairs – Like the travel mobility scooters, these power chairs fold up easily and can be wheeled along. They have lithium batteries and are aeroplane certified. These chairs have a fantastic turning circle. They are able to completely turn around in one position. Great for indoors as well as travelling. You can't get a better all-purpose machine.

Smart Shopper Mobility Scooters – The Smart Shopper is the easiest and most convenient way of being able to do your weekly shopping independently. Not only can this scooter get you out and about, it can also carry a load in the front basket of 100Kgs! Now that's smart shopping!

KEY FEATURES OF MOBILITY SCOOTERS

Different mobility scooters come with different key features, some of the most common are –

- Key operated on/off switch.
- Headlights
- Speed safety reduction around corners
- Mirrors
- Front basket
- Flag
- Safety vest
- Reflectors
- Battery light indicator

WHAT EQUIPMENT DOES THE MOBILITY SCOOTER COME WITH?

At Lifestyle Mobility Scooters we make sure that when you purchase your mobility scooter you will have everything you need to make sure the scooter will work properly.

Every Lifestyle Mobility Scooter comes with

- Charger
- Manual
- Advice on best practices
- Free delivery
- Safety flag
- Vest
- 2-3 year limited warranty

WHAT ABOUT SERVICING?

It is recommended that at least every 12months your mobility scooter has a service.

The service will include checking tyre pressure, batteries, wiring, motor, brushes etc.

Just like a car, looking after your mobility scooter will ensure its longevity.

If you have any warranty issues give us a call and we will organise for someone to fix your scooter as soon as possible.



CHECKS TO MAKE

Batteries

Are your batteries fully charged?

How long can I travel on fully charged batteries?

Your Judgement

Have you taken any medications or alcohol that will affect your judgement?

Seat

Is your seat adjusted to the correct height?

Use the swivel motion of the chair for ease of getting on and off the scooter

Weather

Is it sunny? Do you need a hat or sunscreen?

Is it wet? Do you need a raincoat?

Clothing

Light coloured clothing makes you easier to see

Mobile Phone

Do you have a mobile phone? This will make it easy to contact someone if you have a problem

Your load

If you are carrying extra loads i.e. Shopping bags etc. be careful that the extra weight fits into the requirements of the scooter



YOUR RESPONSIBILITIES WHEN USING A MOBILITY SCOOTER

Safety of others

You need to be very careful and slow down near other people, pedestrians, cyclist and children.

Be seen

You should make sure that your mobility scooter is clearly visible to pedestrians and to motorists on overcast days and at night. Wearing light coloured clothing, a safety vest, flag or using your headlights are all great ways to be seen.

Keep control

Make sure that the controls of the vehicle are in a comfortable position so that you can operate them safely.

GETTING THERE SAFELY

Plan to use streets with footpaths

Footpaths are safer than roads. If there are no footpaths plan to use quieter road. Avoid uneven surfaces, dips and potholes where possible.

Make turns slowly

The faster you take a turn, the more danger there is of tipping. However, many mobility scooters come with auto speed reduction around corners to avoid this.

HOW TO CHARGE MOBILITY SCOOTER BATTERIES

Whether you are going to the local shops, heading out on an outing to the zoo or visiting a friend your battery-operated mobility scooter can get you there in comfort and style.

However, neglecting to charge your mobility scooter batteries, could reduce your scooter's driving power and interrupt the freedom you've come to rely upon and enjoy. But, if you follow the battery charging instructions below, your scooter will always be ready to take you where you want to go, when you want to go.

Charging Your Motorized Scooter Batteries

If you encounter any difficulty managing these procedures, please seek assistance. These easy steps are for charging the batteries while they are housed within the scooter. Additional battery charging tips can be found in your scooter owner's manual.

- Turn the scooter's power switch to the OFF position.
- Connect the charger's plug to the charging port on the scooter.
- Plug the charger's power cable into a power outlet.
- When the charger's LED red/orange light is on, the battery is charging. Optimal charging time is 6 to 8 hours, or up to 10 hours to achieve a complete charge. The scooter manual will have the exact charging times recommended for your scooter.
- Stop charging when the LED light is completely green.
- Disconnect charger from the scooter, then from the power outlet.
- Run your scooter before riding it to verify the battery charge.
- Recharge Power Scooter Batteries Regularly

The **batteries of a power mobility vehicle** need to be **charged to full capacity every night**. This point cannot be emphasized enough. The batteries should also be fully re-charged

- before taking your first ride on a new scooter
- at least once a week if the scooter is kept in storage
- after every drive - if the power scooter is not being used each day
- A mobility scooter that receives regular, routine charging will reward you with dependable performance, consistent power and long-lasting batteries for all the scooter rides yet to come.

TESTIMONIALS FROM HAPPY LIFESTYLE MOBILITY CUSTOMERS

Ruth Milchard – talks about her new Pegasus Mobility Scooter

I had been riding my old scooter, purchased many years ago, and had been was putting up with its intermittent performance. I really need to say that I really appreciated the helpful advice that Lifestyle Mobility provided.

Their service and friendly approach were really welcome, including allowing me to drive the scooter around the large carpark for a test drive. They were more than happy to wait until I spoke to my husband that night, even though The fact was however, that I'd fallen in love with the scooter at first sight and I told Lifestyle Mobility as much! It looks so great and sporty and feel like living in it - well that's a slight exaggeration! I came back in on Saturday morning and purchased it straight away and already I've been driving it constantly!

Lifestyle Mobility were great to me and I'm so happy with every aspect of their service and of course, my new scooter.



Emilena Dwyer – tells us about her travels with the transformer mobility scooter

I'm a strong believer that seniors are no different to any other section of the community in our love to travel and now that I'm retired, it is time to really indulge the travel bug!

The trouble is that I felt held back and simply wasn't getting the most out of my travel plans mostly because my old "gopher" just wasn't suitable for travel That really changed when I spoke to Lifestyle Mobility who were a fantastic help in advising me a whole new world of travel independence- particularly the Transformer which I bought the same day I saw it. It's compact, folds up and is easy to fit into confined spaces in a hurry. It is also incredibly light weight.

I'm just back from my European dream cruise, which was fabulous in no small part due to my fabulous scooter. An unexpected bonus was how useful it was on board the cruiser- those ships are big! Best of all for me was at the destination ports. A lot of the passengers stayed on board rather than getting out and about, or else stayed close to the harbour. Not me! I had the confidence to use the free hours to travel around exploring all the highlights of each destination, in my own time and with no fuss. Wonderful! My message to others is, if you are a keen traveller, don't let your mobility hinder your travel experience!





For more information or for product advice please contact

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